

FOR OFFICIAL USE

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**X217/10/01**

NATIONAL  
QUALIFICATIONS  
2012

WEDNESDAY, 30 MAY  
9.00 AM – 10.15 AM

TRAVEL AND  
TOURISM  
INTERMEDIATE 1

Fill in these boxes and read what is printed below.

Full name of centre

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Town

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Forename(s)

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Surname

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Date of birth

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You should answer **ALL** questions.

Read the whole of each question carefully before you answer it.

Write in the spaces provided.

You may refer to a **Senior School Atlas** during this examination.

Write the name of the atlas you will be using in this space.

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You may wish to use a **calculator** to answer some questions.

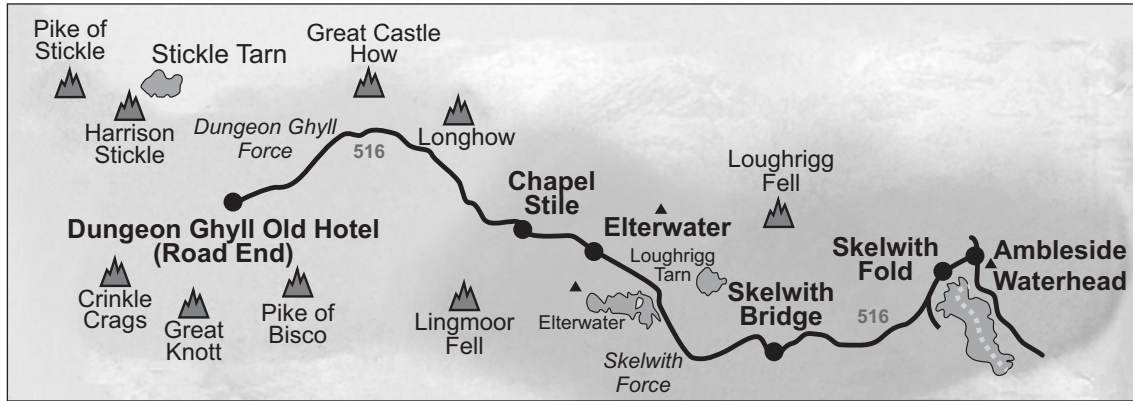
Before leaving the examination room you must give this book to the Invigilator. If you do not, you may lose all the marks for this paper.



**Question 1**

**Diagram Q1A: Information for a short break at the Dungeon Ghyll Old Hotel in the Lake District**

**Great Langdale Map**



**Bus Timetable for Route 516**

| <b>To Ambleside</b>              |      |      |      |      |      |      |
|----------------------------------|------|------|------|------|------|------|
| Dungeon Ghyll Old Hotel Road End | 0755 | 0930 | 1030 | 1230 | 1423 | 1615 |
| Chapel Style Stores              | 0807 | 0942 | 1042 | 1242 | 1435 | 1627 |
| Elterwater, Britannia Inn        | 0809 | 0944 | 1044 | 1244 | 1437 | 1629 |
| Skelwith Bridge Hotel            | 0816 | 0951 | 1051 | 1251 | 1444 | 1636 |
| Ambleside, Kelsick Road          | 0826 | 1000 | 1101 | 1301 | 1454 | 1646 |

| <b>From Ambleside</b>            |      |      |      |      |      |      |
|----------------------------------|------|------|------|------|------|------|
| Ambleside, Kelsick Road          | 0720 | 0900 | 0950 | 1150 | 1423 | 1615 |
| Skelwith Bridge Hotel            | 0730 | 0910 | 1000 | 1200 | 1435 | 1627 |
| Elterwater, Britannia Inn        | 0737 | 0917 | 1007 | 1207 | 1437 | 1629 |
| Chapel Style Stores              | 0739 | 0919 | 1009 | 1209 | 1444 | 1636 |
| Dungeon Ghyll Old Hotel Road End | 0751 | 0930 | 1021 | 1221 | 1454 | 1646 |

*Marks***Question 1 (continued)**

On Day One of your holiday you are travelling by bus between the Dungeon Ghyll Old Hotel and Ambleside.

(a) Look at Diagram Q1A.

Add the bus times to the table below.

|   |  |
|---|--|
| You finish breakfast at 8.30.<br>What time will the next bus leave for Ambleside?                                       |  |
| After shopping in Ambleside until 11.30, you decide to get the next bus back towards your hotel.<br>When will it leave? |  |
| You get off at Skelwith Bridge to go for a walk to Elterwater. What time is the last bus back to your hotel?            |  |

**3****[Turn over**

## Question 1 (continued)

## Diagram Q1B: Information for Planned Walk on Day Two

| <b>Distances</b>        |                         |                 |
|-------------------------|-------------------------|-----------------|
| <b>From</b>             | <b>To</b>               | <b>Distance</b> |
| Dungeon Ghyll Old Hotel | Pike of Stickle         | 3 miles         |
| Pike of Stickle         | Harrison Stickle        | 1 mile          |
| Harrison Stickle        | Stickle Tarn            | ½ mile          |
| Harrison Stickle        | Dungeon Ghyll Old Hotel | 2 miles         |

| <b>Walking Route</b> |   |
|----------------------|---|
| <b>Before lunch</b>  | Dungeon Ghyll Old Hotel to Pike of Stickle and on to Harrison Stickle                 |
| <b>After lunch</b>   | From Harrison Stickle to Stickle Tarn, return to Harrison Stickle and on to the hotel |

(b) Look at Diagram Q1B and the map in Diagram Q1A.

(i) How far do you walk before lunch?

\_\_\_\_\_

(ii) How far do you walk after lunch?

\_\_\_\_\_

(iii) You are walking at a speed of 2 mph. What would the total time be for the whole walk including an hour for your lunch?

\_\_\_\_\_

(iv) Name **four** pieces of essential equipment which you should take with you on this walk in Upper Langdale.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Marks

**Question 1 (continued)**

- (c) (i) Name **two** types of information you could get from the Tourist Information Office in Ambleside.

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2

- (ii) Apart from shops, name **four** tourist amenities you might find in Ambleside.

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2

- (d) Here is a list of Low Cost Airline destinations.

**Rome****Malaga****Salzburg****Tenerife**

Complete the table below using the most suitable destination for each. Use each destination only once—you may wish to use your atlas.

| Type of Destination | Low Cost Airline Destination |
|---------------------|------------------------------|
| Summer Sun          |                              |
| Ski/Snowboarding    |                              |
| Winter Sun          |                              |
| City Break          |                              |

3

**[Turn over**

Question 1 (continued)

Marks

Diagram Q1C: Climate Information: Egypt and Portugal

Sharm el Sheikh, Egypt

| Jan  | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Average maximum temperature - measured in centigrade |     |     |     |     |     |     |     |     |     |     |     |
| 18   | 25  | 24  | 28  | 33  | 35  | 36  | 35  | 32  | 30  | 26  | 20  |
| Average minimum temperature - measured in centigrade |     |     |     |     |     |     |     |     |     |     |     |
| 8  | 9   | 11  | 14  | 16  | 20  | 21  | 22  | 20  | 17  | 14  | 10  |
| Average monthly rainfall in millimetres              |     |     |     |     |     |     |     |     |     |     |     |
| 0  | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |

Algarve, Portugal

| Jan  | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Average maximum temperature - measured in centigrade |     |     |     |     |     |     |     |     |     |     |     |
| 16   | 17  | 18  | 19  | 22  | 25  | 27  | 27  | 26  | 22  | 19  | 16  |
| Average minimum temperature - measured in centigrade |     |     |     |     |     |     |     |     |     |     |     |
| 8  | 9   | 10  | 13  | 14  | 17  | 19  | 20  | 17  | 16  | 13  | 10  |
| Average monthly rainfall in millimetres              |     |     |     |     |     |     |     |     |     |     |     |
| 84   | 67  | 91  | 21  | 11  | 0   | 0   | 0   | 18  | 62  | 71  | 72  |

(e) Look at Diagram Q1C.

(i) Using only the climate information, complete the table below.

Choose either: Egypt **OR** Portugal

| Type of Holiday | Destination |
|-----------------|-------------|
| Winter Sun      |             |
| Golf break      |             |

(ii) Give a reason for each choice—based on the climate information.

Winter Sun

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Golf Break

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3  
(18)

**[Turn over for Question 2 on *Page eight***

**Question 2**

**Information Q2A: Extract from the  
T & T Cruise Brochure**

| <b>Western Mediterranean Cruises</b>   |   |  |                    |
|--|---|--|--------------------|
| <b>Prices from<br/>£1,614 pp</b><br>For 14 nights  | <b>Ship: Armorica</b><br>7 ports in 5 countries<br>Sailing from:<br>Southampton | <b>Departures</b>  | <b>Cruise Code</b> |
|  |   | 23 June 2012   | WM237              |
|  |   | 7 July 2012  | WM238              |
|  |   | 21 July 2012   | WM239              |
| <p>Discover the best of the Mediterranean with this 14-night cruise on Armorica. Take in the magnificent sights of <b>Barcelona</b> and <b>Rome</b> along with the captivating glamour of <b>Gibraltar, Elba, St Raphael, Valencia</b> and <b>Oporto</b>.</p> <p>Barcelona offers you a vibrant mix of ancient and modern, with the extraordinary architecture of Gaudi at its heart, and the chance for a relaxing promenade through narrow streets and open squares. Rome is one of the great historical cities of the world. With its rich heritage of fascinating buildings and monuments, it is an essential destination for all lovers of Italy and the unforgettable highlight of this Armorica cruise.</p> <p>Along the way, enjoy the excellent pubs and tax-free shopping in Gibraltar, the long and colourful history of Elba, the well-preserved Roman ruins in ritzy St Raphael, Valencia's white beaches and picturesque plazas, and enchanting and historic Oporto.</p> |   |  |                    |
| <b>PRICES</b> (per person/two sharing)   |   | Standard Holiday Travel Insurance  |                    |
| <b>Inside Stateroom</b>  |   | <b>£40 per person</b>  |                    |
|  | <i>Online Price</i>   | Gold Holiday Travel Insurance  |                    |
| Grade D  | £1719   | <b>£60 per person</b>  |                    |
| Grade E  | £1699   |  |                    |
| <b>Outside Stateroom</b>   |   |  |                    |
| Grade B  | £2273   |  |                    |
| Grade C  | £2099   |  |                    |
| <b>Balcony Stateroom</b>   |   |  |                    |
| Grade A  | £3905   |  |                    |
| Grade B  | £3705   |  |                    |
| Grade C  | £3652   |  |                    |
| Travel from any UK Departure Point (Airport or Rail Station): <b>£50 per person</b>  |   |  |                    |





## Question 2 (continued)

### Information Q2B: Excursions in Barcelona

- **FC Barcelona – SOMETHING DIFFERENT**  
Visit the prestigious home of FC Barcelona – one of the biggest clubs in Europe and Europe’s largest football stadium. 4 hours
- **Montserrat by Rail**  
The unique “jagged mountain” formations of Montserrat are a magnificent setting for Catalonia’s sacred Benedictine monastery. 4½ hours
- **Spanish Village Treasure Hunt**  
Enjoy a fun-filled treasure hunt in Barcelona’s charming and historic Spanish Village. 3 hours
- **Gourmet Shopping Tour**  
Discover a different side of Barcelona! The city’s gastronomic establishments are a must for all gourmets and “foodies”. 4 hours
- **Helicopter over Barcelona**  
Been to Barcelona before or just fancy a quick overview? Why not see the city from the sky on an exciting helicopter ride. 40 minutes
- **Panoramic Barcelona**  
Relax in the comfort of your coach as this panoramic drive introduces you to Barcelona’s attractions at a leisurely pace. 3 hours
- **Highlights of Barcelona – BEST SELLER**  
An introduction to many of Barcelona’s most famous sights, including its historic heart, Gothic Quarter and the Spanish Village. 4 hours
- **Antonio Gaudi Tour**  
Explore the architectural legacy of one of Barcelona’s most famous sons, Antonio Gaudi. 4 hours
- **Barcelona by Bike – SOMETHING DIFFERENT**  
A fun and unique way to explore the oldest area of Barcelona – the Gothic Quarter. 4 hours
- **Gothic Quarter City Walk**  
Enjoy an introduction to Barcelona’s historic heart, the Gothic Quarter, which exudes the very essence of the city. 3 hours

Marks

**Question 2 (continued)**

(b) Look at Information Q2B.

(i) Which excursion explores the countryside?

\_\_\_\_\_

(ii) What is the most popular excursion?

\_\_\_\_\_

(iii) Name an excursion which requires some physical activity.

\_\_\_\_\_

(iv) What excursion would you pick?

\_\_\_\_\_

(v) Why does it appeal to you?

\_\_\_\_\_

**4**

(c) Why are outside staterooms more expensive than inside staterooms on the Western Mediterranean Cruise?

\_\_\_\_\_

\_\_\_\_\_

**1**

(d) In Information Q2A, “Online Prices” are cheaper. What is an “Online Price”?

\_\_\_\_\_

\_\_\_\_\_

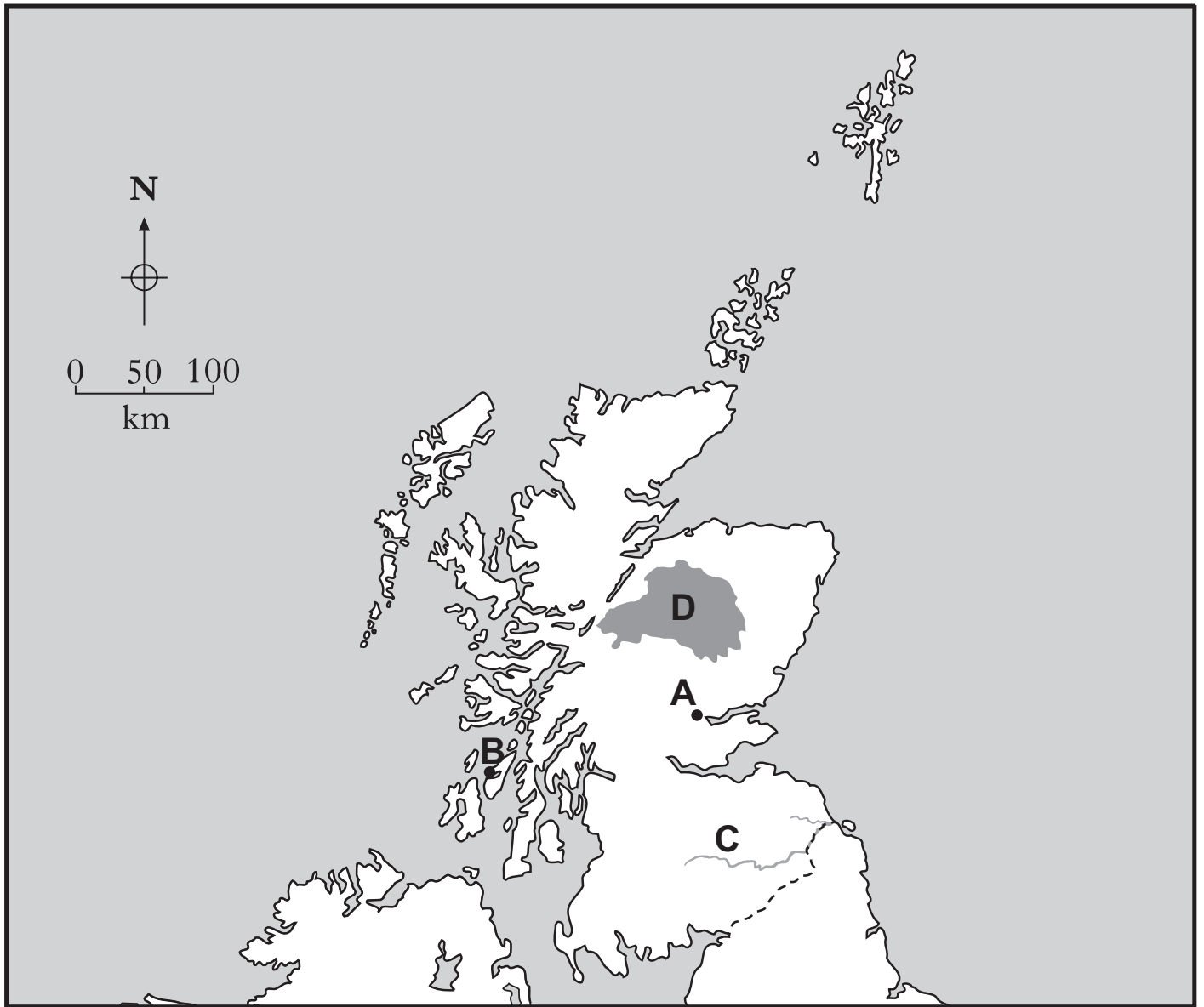
**1**

**(16)**

**[Turn over**

Question 3

Map Q3A: Scotland



Marks

**Question 3 (continued)**

**(Remember, you may use an atlas to answer this question.)**

(a) Look at Map Q3A.

Name the **four** tourist destinations identified by the letters A, B, C and D.

A \_\_\_\_\_ (*Town*)

B \_\_\_\_\_ (*Island*)

C \_\_\_\_\_ (*River*)

D \_\_\_\_\_ (*Mountain Area/National Park*) **4**

(b) Using Map Q3A, mark the following **four** holiday destinations on the map, using a dot and a number for each.

For example, Orkney Islands should be shown by •1.

1 Orkney Islands

2 Loch Fyne

3 Stranraer

4 St Andrews **4**

**[Turn over**

**Question 3 (continued)**

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*Marks*

**Question 3 (continued)**

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**[Turn over**

*Marks*

**Question 3 (continued)**

This question has been removed due to copyright issues.

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**[Turn over for Question 4 on *Page eighteen***

Question 4

Map Q4A: The World



Marks

**Question 4 (continued)**

**(Remember, you may use an atlas to answer this question.)**

Look at Map Q4A.

(a) Name the **four** tourist destinations identified by the letters A, B, C and D.

A \_\_\_\_\_ (*Country*)

B \_\_\_\_\_ (*City*)

C \_\_\_\_\_ (*Mountain Range*)

D \_\_\_\_\_ (*River*)

4

(b) Using Map Q4A, mark the following **four** holiday destinations on the map using a dot and a number for each.

For example, Iceland should be shown by •1.

1 Iceland

2 Sydney, Australia

3 Cape Town, South Africa

4 Mediterranean Sea

4

**[Turn over**

Marks

**Question 4 (continued)**

- (c) You are planning a trip to another country **outside the British Isles** in which English is **not** the main language.

Complete the factfile below for your chosen destination.

**You may wish to choose one that you have studied.**

| <b>DESTINATION FACTFILE</b>  |                        |
|--|------------------------|
| <b>Country</b>   |                        |
| <b>Destination</b>   |                        |
| <b>Currency</b>  |                        |
| <b>Method of Travel</b>  |                        |
| <b>Arrival point in country (port, airport, etc.)</b>  |                        |
| <b>Name four sightseeing trips or visitor attractions in or near your destination</b>                  | 1.                     |
|  | 2.                     |
|  | 3.                     |
|  | 4.                     |
| <b>Name a local food speciality</b>  |                        |
| <b>Name a local drink speciality</b>   |                        |
| <b>Write down a word or phrase in the language of your chosen country and what it means in English</b> |                        |
| <b>Word or phrase</b>  | <b>English meaning</b> |
|  |                        |

9  
(17)

**Question 5**

Marks

**Table Q5A: Exchange Rates**

| Currency      | Rate per Pound Sterling (£) |
|---------------|-----------------------------|
| Euro €        | 1.20                        |
| US Dollars \$ | 1.50                        |

Look at Table Q5A.

**(Remember you may use a calculator.)**

- (a) (i) Before going to the USA, you change £200 into currency. How much would you receive?

\$ \_\_\_\_\_

1

- (ii) On your way home from Spain, you decide to buy your neighbour a €30 bottle of perfume for looking after your plants. How much is this in pounds sterling?

£ \_\_\_\_\_

1

- (iii) Why do banks/Bureau de Change display an exchange rate table?

\_\_\_\_\_  
\_\_\_\_\_

1

- (b) **Currency      Debit/Credit Card      Travellers' Cheques**

Three methods of taking money on holiday are shown above.

Pick **one** method and give an advantage and disadvantage of its use.

**Method**

\_\_\_\_\_

**Advantage**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Disadvantage**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

2

Marks

**Question 5 (continued)**

(c) You are booking a Winter Sports holiday to Northern Italy at Christmas.

(i) Why should you take an EHIC (European Health Insurance Card)?

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(ii) It is a legal requirement for you to have insurance on any type of package holiday. Why might you be asked to pay more for the insurance for a Winter sports holiday?

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2

**Table Q5B: Additional Holiday Expenses**

| <b>Additional Expenses</b>        | <b>Cost</b> | <b>Additional Expenses</b>          | <b>Cost</b> |
|-----------------------------------|-------------|-------------------------------------|-------------|
| Bicycle hire (per day)            | €15         | Full Board supplement (per week)    | €120        |
| Car Hire (per week)               | €105        | All inclusive supplement (per week) | €150        |
| Sea view (per week)               | €15         | Equipment hire (per week)           | €95         |
| Lift pass (per week)              | €140        | Balcony (per week)                  | €15         |
| Single room supplement (per week) | €70         | Lessons for beginners (per ½ day)   | €45         |
| Half Board supplement (per week)  | €90         | Aqualung hire (per day)             | €25         |

Look at Table Q5B.

(d) Which **three** additional expenses would you **only** expect to pay on a Winter Sports holiday?

1 \_\_\_\_\_

2 \_\_\_\_\_

3 \_\_\_\_\_

3

Diagram Q5C: Problems at home while you are on holiday

Marks



Look at Diagram Q5C.

- (e) Identify **three** of the problems shown and describe how each of these could have been **prevented**.

**Problem 1**

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**Prevention**

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**Problem 2**

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**Prevention**

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**Problem 3**

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**Prevention**

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Marks

Question 5 (continued)

Text Q5D: News Flash

**Volcano erupts! Flights delayed  
for up to 9 hours!**

Look at Text Q5D.

- (f) Explain **in detail** what you would expect to be provided for your comfort **and** peace of mind during the delay at the airport.

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2

Information Q5E: Holiday Problem

You have been staying in Room 6 at the Hotel Milano in the small village of Belgirate, Italy. You realise you will not need to be picked up by the coach at 10 am for the transfer to Malpensa Airport for your flight to Edinburgh because you will be returning to the airport with your hired car.

Look at Information Q5E.

- (g) Write a message to Val, the holiday representative, giving **all the necessary details** of your holiday problem.

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2

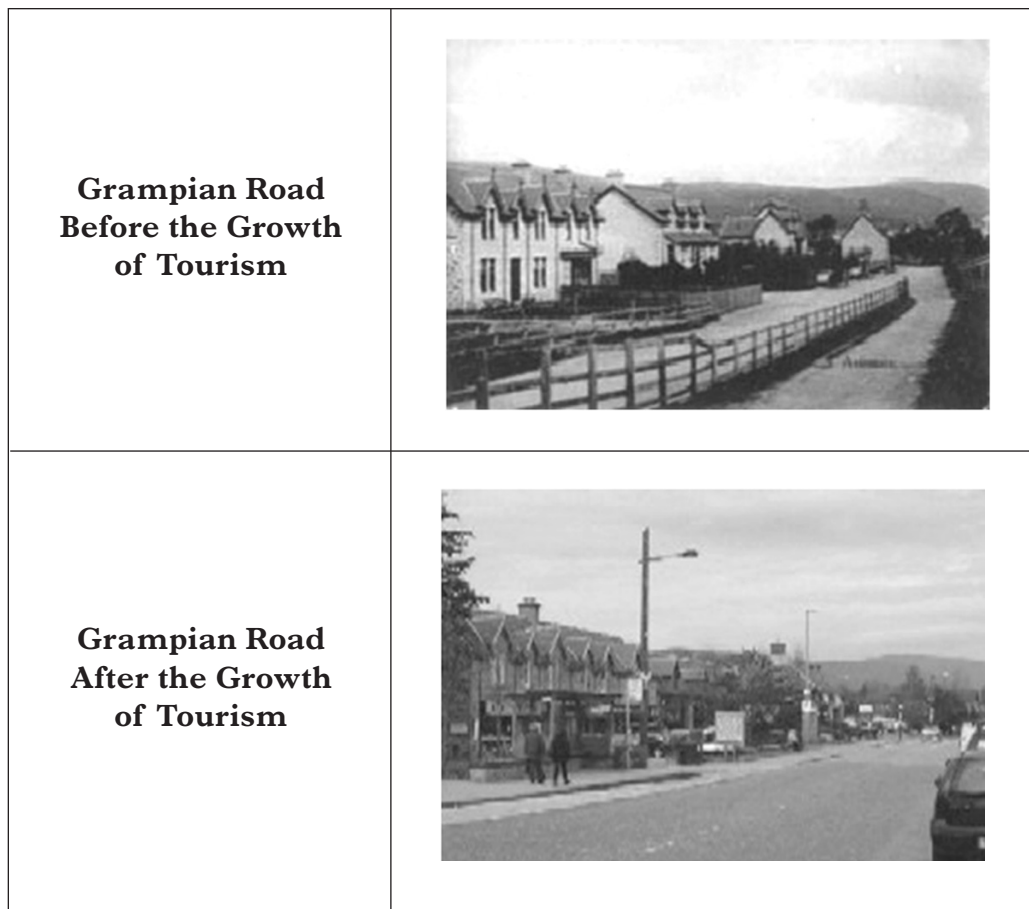
(17)



**[Turn over for Question 6 on *Page twenty-six***

## Question 6

### Diagram Q6A: Growth of Tourism in Aviemore



The village began to grow as a result of it becoming a railway junction in 1898, following which the Highland Railway became a major employer, constructing housing for its staff and the Aviemore Hotel.

It was one of the first skiing resorts to be established in Scotland with the opening of the Chairlift in 1960. It is now an all-year-round rural resort which provides all of the necessary amenities and services which visitors require. It is also a key visitor centre of the Cairngorms National Park.

Tourist Activities include: Skiing, Climbing, Hill Walking, Mountain Biking, Water Sports, Horse Riding and Pony Trekking, Fishing, Shooting, Gorge Scrambling and Canyoning.

**Question 6 (continued)**

*Marks*

(a) Look at Diagram Q6A.

(i) Describe fully **four** advantages that Tourism will have brought to the people living in Aviemore.

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(ii) Describe fully **four** disadvantages that Tourism may have brought to the people living in Aviemore.

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4

(iii) Seasonal unemployment is a problem in some tourist destinations. Explain **fully** how the people of Aviemore have tried to avoid this problem.

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2

Marks

**Question 6 (continued)**

**Text Q6B: Camping Rules**

**HOW TO CAMP RESPONSIBLY**

1. **LIGHTING FIRES.** Never cut down or damage trees. Use a stove if possible. If you must have an open fire keep it small and under control and remove all traces before leaving.
2. **HUMAN WASTE.** Carry a trowel and bury your own waste and urinate well away from open water, rivers and burns.
3. **LITTER.** Take away all your rubbish and consider picking up other litter as well.
4. **PARKING.** Use a designated car park where possible and never block a road or lane, an entrance to a field or a building.

Look at Text Q6B.

(b) Explain why each of the Rules is sensible.

1 \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2 \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3 \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4 \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

4

Marks

Question 6 (continued)

Images Q6C: Different Types of Wild Camping



Look at Images Q6C.

- (c) It is now illegal to “Wild Camp” on the eastern side of Loch Lomond—campers must use official camp sites.

Explain **fully** why the National Park Authority decided to introduce this Byelaw.

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2  
(16)

[END OF QUESTION PAPER]

## ACKNOWLEDGEMENTS

Diagram Q1A—Map and Bus Timetable taken from *The Cumbria and Lakesrider Bus Information/Brochure*, published by Badger Press Ltd. Reproduced by kind permission of Badger Press Ltd.

Information Q2B—Text (Excursions in Barcelona) taken from P&O Cruises website. Reproduced by kind permission of P&O Cruises.

Map Q3B—T in the Park 2010 Site Map, taken from T in the Park website - removed. Permission to reproduce is refused by copyright owner DF Concerts Ltd.

Map Q3C—Travel Routes for T in the Park, taken from T in the Park website - removed. Copyright owner is Transport Scotland. Permission to reproduce is refused by DF Concerts Ltd.

Diagram Q6A—Photographs of Grampian Road, Aviemore. Reproduced by kind permission of Am Baile.

Images Q6C—Photograph of wild camping. Reproduced by kind permission of Grough Ltd.

Images Q6C—Photograph of wild camping. Permission is being sought from Automattic Inc.

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| <b>Question</b> | <b>Possible Mark</b> | <b>Actual Mark</b> |
|-----------------|----------------------|--------------------|
| <b>1</b>        | <b>18</b>            |                    |
| <b>2</b>        | <b>16</b>            |                    |
| <b>3</b>        | <b>16</b>            |                    |
| <b>4</b>        | <b>17</b>            |                    |
| <b>5</b>        | <b>17</b>            |                    |
| <b>6</b>        | <b>16</b>            |                    |
| <b>Total</b>    | <b>100</b>           |                    |