



**2011 Product Design**

**Higher**

**Finalised Marking Instructions**

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**2011 Product Design Higher  
MARKING SCHEME**

Question 1	Section A Answer Scheme	Marks									
(a)	<p>The chair must:</p> <ul style="list-style-type: none"> <li>• be easily folded or unfolded</li> <li>• be stable (chair B)</li> <li>• supply adequate support when in use</li> <li>• be manufactured from <b>durable</b> materials that are suitable and appropriate for its function</li> <li>• be priced to suit the intended target market</li> <li>• ensure aesthetics suit the market niche or consumer aspirations</li> <li>• integrated cup holder (chair B)</li> <li>• production costs significantly less than selling price</li> <li>• be produced in a variety of colours to give target market a wider choice</li> <li>• be easy to clean/maintain</li> <li>• comply with relevant safety regulations</li> <li>• any other suitable statement.</li> </ul> <p><b>Six statements @ 1 mark each</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="3" style="padding: 5px;">Comments: Accept</td> </tr> <tr> <td style="padding: 5px;">Lifespan</td> <td style="padding: 5px;">Corrosion issues</td> <td style="padding: 5px;">Portability</td> </tr> <tr> <td style="padding: 5px;">Comfort (chair B)</td> <td style="padding: 5px;">Weather conditions</td> <td style="padding: 5px;">Sustainability</td> </tr> </table>	Comments: Accept			Lifespan	Corrosion issues	Portability	Comfort (chair B)	Weather conditions	Sustainability	<b>6</b>
Comments: Accept											
Lifespan	Corrosion issues	Portability									
Comfort (chair B)	Weather conditions	Sustainability									
(b)	<p>Statements which identify issues such as:</p> <ul style="list-style-type: none"> <li>• durability of material (<i>non corrosion</i>)</li> <li>• strength to weight issues</li> <li>• readily available materials</li> <li>• nylon – stretches to mould to body – dries quickly after rain</li> <li>• safety</li> <li>• suitability for production methods</li> <li>• function of component parts</li> <li>• aesthetic properties</li> <li>• ease of clean / hygiene</li> <li>• re-cycling</li> <li>• any other suitable statement.</li> </ul> <p><b>Sample answers</b></p> <p><i>Aluminium offers an excellent strength to weight ratio which is ideal for use with Chair B as it has to be transported by the user. (1 mark)</i></p> <p><i>The nylon mesh offers an extremely light and hard wearing material and can be easily cleaned. (2 marks)</i></p> <p><i>Natural birch is a good choice of material for Chair A as it is durable, easily maintained and offers a good strength to weight ratio and when combined with the nylon material makes the product light yet robust. (3 marks)</i></p> <p><b>NB – mention of mass production can be awarded in 1(b) only</b> <b>Six valid statements @ 1 mark each (5+1)</b></p>	<b>6</b>									

Question 1	Answer Scheme	Marks
(c)	<ul style="list-style-type: none"> <li>• Identification of the types or manufacturing processes used in the production of the illustrated products and how production processes relate to the materials used. Chair A – Spindle moulding, machine router, CNC. Chair B – Injection moulding, Bending/forming, Extrusion.</li> <li>• How manufacturing/assembly techniques are influenced by volume of production.</li> </ul> <p><b>Statements could include:</b> Standardisation of sizes, component parts all the same size. No further finishing required. Shapes suitable for process. Standardisation of components and materials chosen because they are easily sourced/formed. Suitable for mass/batch production – injection moulding. Economy of scale – mass/continuous production/JIT.</p> <p><b>1 mark for correct identification of process to a maximum of 3 processes.</b> <b>Maximum of 2 (2 @ 1) justifications per process.</b></p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Comments: Accept</p> </div>	6
(d)	<p>Any four identified issues described:</p> <ul style="list-style-type: none"> <li>• Fitness for its purpose</li> <li>• Durability to withstand continual use</li> <li>• Safety aspects of function</li> <li>• Maintenance issues (manufacture only – re tooling)</li> <li>• Quality of raw materials</li> <li>• Product testing</li> <li>• Well trained staff</li> <li>• Guarantees</li> <li>• Warranty</li> <li>• Any other acceptable issue.</li> </ul> <p><b>Four issues identified, 4 issues @ 1 mark each (3+1)</b></p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Comments: Accept Manufacture – Quality of standard components Consumer – High quality finish</p> </div>	4

Question 1	Answer Scheme	Marks
(e)	<p>Any identified niche market from:</p> <ul style="list-style-type: none"> <li>• Camping</li> <li>• Holiday makers</li> <li>• Hill walkers</li> <li>• Climbers</li> <li>• Students</li> <li>• Any other acceptable answer.</li> </ul> <p><b>Example Statement</b></p> <p><i>Chair A</i>  <i>Chair A would be the ideal product for a hill walker as it is easily stored.</i>  <i>(1 mark)</i></p> <p><i>Chair B</i>  <i>This chair would appeal to the holiday maker as it can be easily transported in its folded form and is light yet durable and offers excellent support.</i> (2 marks)</p> <p><b>1 mark for identification + 1 for each justification (2 + 2)</b></p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Comments: Accept  Anglers            Bird watchers            Festival goers</p> </div>	4
(f)	<p>Any four issues described in the context of ergonomics:</p> <p>Examples from:</p> <ul style="list-style-type: none"> <li>• Anthropometrics relating to seated position and back support</li> <li>• Hand sizes (for access to components)</li> <li>• Finger traps</li> <li>• Surface texture to prevent slipping</li> <li>• Weight for lifting/strength issues</li> <li>• Psychological issues – colour, ease of assembly</li> <li>• Comfort</li> <li>• Access for cleaning/maintenance</li> <li>• Any other relevant answer.</li> </ul> <p><b>Four statements @ 1 mark each</b>  <b>1 mark can be awarded if range of anthropometric issues identified but not described.</b>  <b>1 mark can be awarded if range of physiological issues identified but not described.</b></p> <p><b>NB – a maximum of 3 marks from any ergonomic aspect.</b></p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Comments: Accept  Psychology – audible click when seat legs telescope out into unfolded position (chair B)</p> </div>	4
<b>Total for Section A</b>		<b>30</b>

	<b>Section B</b>	
<b>Question 2</b>	<b>Answer Scheme</b>	<b>Marks</b>
(a)	<p>Explanation including issues</p> <p>Piercing and blanking is suitable because:</p> <ul style="list-style-type: none"> <li>• Economies of scale</li> <li>• Repeatability</li> <li>• Accuracy</li> <li>• Shape of product</li> <li>• No finish required</li> <li>• Type of material used</li> <li>• Any other suitable answer.</li> </ul> <p><b>Two statements @ 1 mark each</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>Comments: Accept</p> </div>	<b>2</b>
(b)	<p>Pressing/Press Forming</p> <p><b>1 mark for correct answer</b></p>	<b>1</b>
(c)	<p>Suitable material:</p> <ul style="list-style-type: none"> <li>• Stainless steel</li> </ul> <p>Justifications:</p> <ul style="list-style-type: none"> <li>• Corrosion resistance</li> <li>• Thin material</li> <li>• Finish</li> <li>• Aesthetics</li> <li>• Hygiene</li> </ul> <p><b>1 mark for identification of material</b>  <b>1 mark each for each justification 2 @ 1</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>Comments: Accept  Scratch resistance                      Chemical resistance</p> </div>	<b>3</b>
<b>Total</b>		<b>6</b>

Question 3	Answer Scheme	Marks
(a)	<p>Any issues such as:</p> <ul style="list-style-type: none"> <li>• More opportunity for creativity</li> <li>• More scope for innovation</li> <li>• More opportunity to diversify into new related product ideas</li> <li>• Opportunity for technological transfer.</li> </ul> <p><b>1 mark each description 2 @ 1</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>Comments: Accept</p> </div>	<b>2</b>
(b)	<p>Description including issues:</p> <ul style="list-style-type: none"> <li>• Identification of client requirements</li> <li>• Financial constraints</li> <li>• Key design issues</li> <li>• Market requirements</li> <li>• Target group</li> <li>• Production volume</li> <li>• Safety issues</li> <li>• Market share/competition</li> <li>• Brand image/aesthetics</li> </ul> <p><b>1 mark each description 2 @ 1</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>Comments: Accept</p> </div>	<b>2</b>
(c)	<p>Any description that includes at least two issues from:</p> <ul style="list-style-type: none"> <li>• Ideas are the Intellectual Property (IP) of the company</li> <li>• In-house designer has no IP rights</li> <li>• IP can have enormous commercial value, and can be traded as a commodity</li> <li>• Commercially valuable ideas can be at risk if not carefully protected</li> <li>• Others may gain commercial advantage should designer leave company</li> </ul> <p><b>1 mark each description 3 @ 1</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>Comments: Accept</p> </div>	<b>3</b>

Question 3	Answer Scheme	Marks
(d)	<p>There are five forms of protection</p> <ul style="list-style-type: none"> <li>• Trademark</li> <li>• Patent</li> <li>• Registered Design</li> <li>• Copyright</li> <li>• Design Right</li> </ul> <p><b>1 mark each description 2 @ 1</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>Comments Accept</p> </div>	<b>2</b>
(e)	<p>Laser sintering, Fused deposition modelling</p> <p><b>1 mark for correct answer</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>Comments: Accept</p> </div>	<b>1</b>
	<b>Total</b>	<b>10</b>

Question 4	Answer Scheme	Marks
(a)	<p>Any description that includes suitability such as:</p> <p>Rotational moulding</p> <ul style="list-style-type: none"> <li>• Thermoplastic process</li> <li>• Hollow construction</li> <li>• One piece construction</li> <li>• Can dictate wall thickness</li> <li>• Complex shapes can be formed</li> <li>• No restriction on colour combinations/ addition of decals etc</li> </ul> <p>GRP</p> <ul style="list-style-type: none"> <li>• Suitable for small batches</li> <li>• Moulded in two halves and joined</li> <li>• Strength issues</li> <li>• Can be coloured separately (split colours)</li> <li>• Customise finish</li> <li>• Accept spray method of GRP</li> </ul> <p><b>Example</b></p> <p><i>The process of rotational moulding allows for one piece construction that makes the main body watertight. (2 marks)</i></p> <p><b>1 mark each description for both processes 3 + 1</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>Comments: Accept</p> </div>	4
(b)	<p>Any disadvantage relating to Rotational moulding</p> <ul style="list-style-type: none"> <li>• High set-up costs</li> <li>• Relatively long cycle times</li> <li>• Choice of moulding material limited</li> <li>• Powdered plastic rather than pellets required</li> <li>• Some geometrical features difficult to mould</li> <li>• Loading and unloading is labour intensive</li> <li>• Any other suitable answer</li> </ul> <p><b>1 mark each description 2 @ 1</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> <p>Comments Accept</p> </div>	2
<b>Total</b>		<b>6</b>



Question 5	Answer Scheme	Marks
(a)	<p>Description should comment on the following:</p> <ul style="list-style-type: none"> <li>• Reflects the landscape around it</li> <li>• Shows natural wave shape</li> <li>• Provides an open pathway to users</li> <li>• Imitates Clydeside skyline</li> <li>• Smooth lines combining with the strong geometric shapes</li> <li>• Or any other appropriate points</li> </ul> <p><b>Four statements @ 1 mark each</b> <b>2 marks awarded for extended answer</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> Comments: Accept </div>	4
<b>Total</b>		<b>4</b>

Question 6	Answer Scheme	Marks
(a)	<p>Any answer from:</p> <ul style="list-style-type: none"> <li>• Structured project planning of production (JIT)</li> <li>• Increased quality assurance and control of production</li> <li>• Increased productivity</li> <li>• Reduction in stock wastage</li> <li>• Less hours lost in production time</li> <li>• Labour issues</li> <li>• Manufacturing costs reduced</li> <li>• Storage of component parts reduced</li> <li>• Expertise of manufacture of bought-in components employed</li> </ul> <p><b>1 mark each description 3 @ 1</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> Comments: Accept Reduced lead times </div>	3
(b)	<p>Description should include:</p> <ul style="list-style-type: none"> <li>• Dependence on prompt delivery of components</li> <li>• Component accuracy</li> <li>• Quality assurance issues</li> <li>• The company's requirement of outsourcing bought parts</li> <li>• Bought parts may become obsolete</li> <li>• Reliability of subcontractor</li> <li>• Problems in meeting deadlines</li> <li>• Any other justified answer.</li> </ul> <p><b>Two issues 2 @ 1 (extended answer worth 2 marks)</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> Comments: Accept </div>	2

Question 6	Answer Scheme	Marks
(c)	Description should include: <ul style="list-style-type: none"> <li>• Identification of alternative suppliers</li> <li>• Identification of alternative components</li> <li>• The ability to change suppliers</li> <li>• Build in sufficient delivery timeslot</li> <li>• Agreed quality assurance issues</li> <li>• Any other justified answer.</li> </ul> <p><b>Two issues 2 @ 1 (extended answer worth 2 marks)</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;">             Comments: Accept           </div>	2
<b>Total</b>		<b>7</b>

Question 7	Answer Scheme	Marks
(a)	Any justification that relates to: <ul style="list-style-type: none"> <li>• One piece construction</li> <li>• Complexity of shape</li> <li>• Strength issues</li> <li>• Lighter in weight</li> <li>• Colour combinations</li> <li>• Maintenance.</li> </ul> <p><b>1 mark each explanation 4 @ 1</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;">             Comments: Accept           </div>	4
(b)	Description should include: <ul style="list-style-type: none"> <li>• One piece design</li> <li>• Streamlined / low profile design</li> <li>• Ergonomic hand holds</li> <li>• Ergonomic seating position</li> <li>• Robust</li> <li>• Any other justified answer.</li> </ul> <p><b>Three issues 3 @ 1</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;">             Comments: Accept           </div>	3
<b>Total</b>		<b>7</b>
<b>Total for Section B</b>		<b>40</b>

[END OF MARKING INSTRUCTIONS]