

Listen to a woman calling to book a table at a restaurant.

Comprehension activity:

While you listen, complete the two gapfill activities below.

Additional instructions for IELTS candidates:

You have 45 seconds to read questions 1-6 before you play the audio. There is a 40 second pause in the listening to allow you to complete questions 1-6 and read questions 7-10.

Remember, in the IELTS exam you only hear the audio ONCE.

SECTION 1

Questions 1- 10

Questions 1 –6

The caller is requesting information about making a group booking. There will be up to (1) _____ people in the group.

The restaurant caters for groups with a maximum of (2) _____ people.

The group includes people with different dietary requirements: (3) _____, meat eaters, gluten-free and (4) _____ allergies.

There are 4 different menus. The most expensive option is menu (5) _____ which costs (6) _____.

Questions 7 – 10

The menu includes a selection of (7) _____, a choice from 3 main courses, (8) _____ of wine per person, dessert and coffee.

BOOKING FORM

NAME: (9) _____

E-MAIL: hb0470@freemail.com

TEL N°: (10) _____

Restaurant: Hello, Enigma Fusion Restaurant.
Hannah: Hello, do you do group bookings?
R: Yes, we do. How can I help you?
H: Well, I'm not exactly sure of numbers right now but I'd like to book a table for between 15 and 20 of us.
R: When is it for?
H: A week on Friday.
R: The 16th of November?
H: Yes, that's right.
R: OK, well, usually we offer a set menu for groups up to 25 people. If you want, you can order a la carte, but it usually works out more expensive and obviously if everybody orders different food, then it can take us a lot longer to prepare. And particularly on a Friday as we're usually pretty busy.
H: So, would you recommend the set menu?
R: Obviously it's up to you, but it's a good option and you get to try different types of food.
H: That's good. We have a couple of vegetarians in the group, some meat eaters, one person who needs gluten-free and another who is allergic to peanuts. That wouldn't be a problem, would it?
R: That's not a problem. We cater for all dietary requirements. We offer several different menus and you can choose which one you prefer. Our basic menu costs £25 per person. We do it for a minimum of 4 people, as with all our menus. That's menu A. Then they each go up in price depending on which one you order. Menu B is £30 per person. Menu G is £35 per person and menu J is £40 per person.

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Narrator: You now have 40 seconds to check your answers and read the questions for the next section.
[40 second gap]

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H: And how do the menus differ?
R: Well, all our set menus include a variety of food – some Asian style, some Mediterranean, some Latin American and some British food.
H: And can you mix all types of food in each menu?
R: Yes, that's right. Basically you get a selection of starters for the whole table, for example in menu A, you get a goat's cheese salad, onion bhajis and guacamole. With menu J, you get spare ribs, king prawns, hummus and pitta bread and a selection of salads. You get more options with the more expensive menus. Also with the cheaper menus, you get house wine, it works out at one bottle between 2 people. With the other menus, you have a choice of wine; with menu J, you can also have cava.
H: What about the main courses?
R: You have a choice of 3 options. All menus also include a dessert and coffee.
H: Right, I see. Could I pop by and pick up some menus to have a look at?
R: Of course. Or I could email them to you, if you want, to save you the trouble.
H: That'd be great.
R: So, what's your name?
H: My name is Hannah Bailey – that's H-A-N-N-A-H B-A-I-L-E-Y.
R: OK, Hannah. And your e-mail?
H: That's hb0470@freemail.com. And my phone number is 01793 211873.
R: All right, so would you like to make a temporary reservation?
H: Can I do that?
R: Yeah. I can pencil you in for – how many people did you say?
H: Well, I'm not sure, between 15 and 20.
R: OK, that's fine. You can confirm numbers and which menus you want a couple of days before.
H: OK, that's great.
R: And I'll send you the email with the menus right now.
H: OK, thanks a lot.
R: No problem. If there's anything else you need, you can get in touch and ask for me. My name's Eric.
H: Great. Thanks Eric. Bye.
R: Bye

ANSWERS

1. 20 ; 2. 25 ; 3. Vegetarians; 4. Peanut; 5. J; 6. £40; 7. starters; 8. half a bottle; 9. Hannah Bailey; 10. 01793211873