

MARK SCHEME for the October/November 2013 series

**0417 INFORMATION AND COMMUNICATION
TECHNOLOGY**

0417/13

Paper 1 (Written), maximum raw mark 100

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes should be read in conjunction with the question paper and the Principal Examiner Report for Teachers.

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- 1 A microphone B speakers [1], [1]
 C dot matrix printer D joystick [1], [1]

2 **hub** **CD ROM** **graph plotter** [1]

magnetic disc **router** **trackerball** [1]

3

	True	False	
A network card is an example of hardware.	✓		[1]
A light sensor is an example of software.		✓	[1]
Icons are part of a Graphical User Interface.	✓		[1]
A magnetic tape has a greater storage capacity than a CD.	✓		[1]
Laser printers are quieter than a dot matrix printer.	✓		[1]

4

Remote control → **to input data at a POS** [1]

Electronic scales → **playing a video game** [1]

Joystick → **Inputting text so it can be processed by a software package** [1]

Optical Character Reader → **an input device in a burglar alarm system** [1]

Sound sensor → **to operate a multimedia projector** [1]

5

	True	False	
A magnetic tape has faster data access than a DVD ROM.		✓	[1]
A CD is used to store a two hour high definition movie.		✓	[1]
A magnetic disc is used for online processing.	✓		[1]
Pen drives are used to copy data from one computer to another.	✓		[1]

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PEN DOWN		ENDREPEAT	
LEFT	90	PENUP	
FORWARD	50	FORWARD	30
REPEAT	2	PENDOWN	
RIGHT	90	FORWARD	70
FORWARD	50		

1 mark for each correct statement [8]

7 (a)

Companies do not have to buy any equipment		
Companies can arrange the meeting for any time of day		
It is safer as employees do not have to travel	✓	[1]
Companies do not have to pay hotel expenses	✓	[1]
Employees don't have to carry so many documents with them	✓	[1]
Employees are paid less		

(b)

Video conferences can only last a short time		
Employees are unable to see who they are talking to		
It is difficult to call international meetings because of time differences	✓	[1]
There is sometimes a time lag between video and sound	✓	[1]
It is difficult to share documents		
Legal documents may need to be signed	✓	[1]

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Electrocution from touching bare wires		
Fire from overheating of equipment		
Fire from overloading of sockets		
Neck pain due to bad positioning of the screen	✓	[1]
RSI due to continuous typing	✓	[1]
Sight problems from staring at the screen continuously	✓	[1]

9 (a) **Four** from:

Illegal accessing of data
 Unauthorised access to data/computer system
 Usually remotely
Two max.

Deletion of data
 Amending/changing of data
 Copying **and** distributing data
 Using data for fraudulent purposes
Three max.

[4]

(b) **Four max from two descriptions:**

Allocating User ID and one of password/PIN/Memorable data to network users
 Password/PIN/Memorable data has to be entered before access is gained
 Password/PIN can be changed frequently to avoid hackers guessing them
 Unsuccessful logins can throw you out of the system

Allocating each user a Magnetic stripe/smart card/electronic key/bar code system/ID card
 Card/key has to be read before access is gained
 Prevents people without cards accessing system

Biometric data has to be used to enter the network
 Fingerprint/retina/iris/face/voice recognition used as input
 Biometric data is difficult to replicate
 Biometric data is used because it is unique
 Data is compared with those stored on the system.

Firewall is installed in the network
 Only allows known computers to access network/prevents unknown computers accessing network
 Only allows known or trusted programs to communicate across the firewall/with the computer

[4]

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- 10 (a) Three** from:
 Less danger of mugging
 Can shop when shops are closed
 Doesn't have to spend time queuing/going around different shops
 Can compare prices at different shops more easily
 Can look at wide range of shops
 Easier to search and find what you're looking for [3]
- (b) Three** from:
 Lack of socialising/social contacts
 Customers must have a computer/Internet access/(basic) computer skills
 Deprived of personal touch
 Phone bills can increase
 Without broadband other family members cannot use the phone
 Cannot see/feel goods in reality [3]
- 11 Five** from:
 Anybody can set up a website (claiming to be factually accurate) so information is not necessarily reliable/accurate
 Some commercial sites are bound to be biased
 If site has excessive advertising it could be unreliable
 If the advertising is related only to its own products it could be unreliable
 Can use the final part of a URL to identify reliability
 .ac, .gov, .org are usually fairly reliable
 Compare information from reliable sites or reliable/authenticated text books (to see if it is reliable)
 See if responsible bodies have endorsed the site
 Does it have links to other reliable sites/unreliable sites?
 If site has testimonials it is likely to be reliable
 If the date of the last update was a long time ago it is likely to be unreliable
 If the author's credentials are good it is likely to be reliable [5]
- 12 Three** matched pairs from:
 Direct changeover
 New system replaces existing system immediately/overnight
 Parallel running
 New system runs alongside/together with existing system
 Pilot running
 system is implemented in one branch/one office (at a time) [6]
- 13 (a) Three** from:
 Printer
 Monitor
 Speaker/buzzer
 LCD display [3]
- (b)** Chip reader/magnetic stripe reader [1]

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(c) Seven from:

Details from customer's card processed
 PIN is compared with that stored on the chip
 Card is checked for validity/reported stolen
 If PIN is OK/verified transaction is authorised
 (Bank code allows) shop computer to contact bank's computer
 Account checked for sufficient funds
 If insufficient funds/ over the credit limit then transaction/card is rejected/If sufficient funds then transaction is authorised
 Amount deducted from customer's bank account
 Amount credited to shop's bank account
 Itemised receipt printed out

Card might be rejected if:

PIN entered incorrectly
 Past its expiry date
 Registered as stolen
 Physical damage to chip
 Unusual spending patterns
 Unable to use some cards abroad

[7]

14 Four from:

Phishers send an e-mail...
 ... asking for a customer's details
 appears to be from the bank/says that the bank needs the information
 asks the customer for password, card or account number

Three max.

So that they can use these details to log on to bank website
 Access account and transfer funds

Two max.

[4]

15 (a)

Field name	Data type
Artist_name	text
CD_title	text
Price	Currency
Date_recorded/Year_recorded	Date
Number_of_tracks	Integer

[1]

[1], [1]

[1], [1]

[1], [1]

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(b) **Three** matched pairs from:

Normal data

One of:

greater than or equal to 20 and less than or equal to 90

Abnormal data

One of:

greater than 90 or less than 20

Extreme data

One of:

90, 20

[6]

(c)

purpose of the system		
limitations of the system		
program coding	✓	[1]
system flowcharts	✓	[1]
hardware and software requirements		
file structures	✓	[1]
list of variables	✓	[1]
frequently asked questions		

16 Six from:

Batch processing:

data are collected together

during the course of the day

then processed all at once

processed overnight

letters sent to borrowers who are overdue

letters sent to borrowers following morning

no human intervention

Online processing

results in immediate updating of records

book details inputted as soon as book borrowed/returned

records are searched until match is found

recorded as being borrowed/returned

[6]